

Tender Inviting Authority: Superintending Engineer(IT), Jaipur Discom, Jaipur

Name of Work: To establish and operate Customer Complaint Centers (CCC) on BOOR (Built, Own, Operate & Retain) basis for a period of 3 years in Kota city comprising two independent but integrated modules: (1) Call center, (2) Fault Rectification teams along with appropriate infrastructure for rectification of fault related to "No - Current Complaints".

Contract No: JPD/SE(IT)/TN-46

Bidder Name :

SCHEDULE OF WORKS

Sl. No.	Description of work	No.or Qty. per year	Unit	Estimated Rate (in. Rs.)	RATE In Figures To be entered by the Bidder (Monthly Charges per CCC agent or per FRT vehicle)		AMOUNT Rs. P		
					Rs.	P			
					Figures	Words			
1	Module 1(Establishment and operation of call center in Kota on 24x7 basis)	360	Agent-Months		0.00	Rupees only		0.00	
2	Module 2 (Fault Rectification Teams with vehicles)	176	Vehicles-Months		0.00	Rupees only		0.00	
Total in Figures									0.00
Total in Words									Rupees only

Signature of Tenderer with seal