


CIN:U40109RJ2000SGC016486

 प्रभास्मि शशि सूर्ययोः	JAIPUR VIDYUT VITRAN NIGAM LIMITED (A Govt. of Rajasthan Undertaking) Regd. Office: Vidyut Bhawan , Jyoti Nagar, Jaipur- 302005 Office of the Superintending Engineer (IT) 3 rd Floor, Data Center ,Old Power House , Bani Park ,Jaipur-302006 Website : www.jaipurdiscom.com (26.925916° N , 75.781752° E) email ID: jaipurdiscom@yahoo.com / seit@jvnl.in , Phone No.0141-2205412
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No: JPD / SE(IT)/ F. TN-69 /D.-1084

Date : 10.10.2017

E-PROCUREMENT TENDER NOTICE TN-69

E-tender is invited “Smart Customer Care Centre system on SAAS (System As A Service) Basis” against TN-69.

The various span of the tendering process will be as per the following schedule:

Nature of the Work	Smart Customer Care Centre system on SAAS (System As A Service) Basis
Cost of Tender Document (non-refundable)	Rs. 5900/-
e-Tender Processing Fee (non-refundable)	Rs.1180/-
Estimated Project Cost	Rs. 186 Cr.
Earnest Money Deposit (EMD)	Rs. 3.72 Cr.
Publishing Date/Time	10.10.2017 at 17.00 Hrs
Document Download / Sale Start Date	11.10.2017 at 10.00 hrs onwards at https://eproc.rajasthan.gov.in
Bid submission Start Date/Time & Place of submission of bids	15.11.2017 at 10.00 Hrs onwards at https://eproc.rajasthan.gov.in
Bid submission Last Date/ Time	28.11.2017 at 14.00 Hrs
Last date & Time for Submission of Banker's Cheque/ Demand Draft for Tender Fee, EMD, and Processing Fee	27.11.2017 at 14.00 Hrs in the Office of Accounts Officer(IT&RE), Old Power house, Banipark, Jaipur
Date, Time and Place of Opening of Technical Bids	28.11.2017 at 15.00 Hrs on https://eproc.rajasthan.gov.in
Websites for downloading Tender Document, Corrigendum's, Addendums etc.	www.jaipurdiscom.com , https://eproc.rajasthan.gov.in
Bid & EMD Validity	180 days from date of opening of the bid

The bidders will have to procure Digital Signature Certificate (DSC) as per IT act-2000 to sign their electronic bid. The offers which are not digitally signed will not be accepted.


Superintending Engineer (IT)